

# SAFEHOUSE CENTER

Building communities free of domestic violence and sexual assault

November 1, 2007

Metro Environmental Inc.  
22656 15 Mile Rd  
Clinton Township, MI 48035

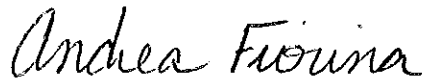
To Whom It May Concern:

I would like to take a moment to commend the service technicians from Metro Environmental as the heating and cooling project wraps up for SafeHouse Center. I was extremely impressed with not only the work performed, but the professionalism the technicians exhibited throughout the three month time frame they were working at our facility. Due to the population we serve at SafeHouse Center, there are confidentiality as well as safety issues that require utmost sensitivity of staff and contractors in our building. The Metro Environmental staff went above and beyond these requirements and respected the residents and their children in our shelter as well as any staff that they came in contact with.

The frequent communication regarding updates on the project as it went along was also appreciated. The work performed at SafeHouse Center exceeded standards set in this field.

I would recommend this company to any others looking for this type of excellence and professional service.

Sincerely,



Andrea Fiorina  
Operations Coordinator

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